



Real-Time Monitoring & ML for Enhanced Storage Device Testing

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*"We no longer wait for bugs to surface —
we detect and understand them as they happen."*

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SANDISK™



the Future of Memory and Storage

Agenda

- Introduction to Reliability Intelligence
- Real-Time Monitoring
- Automatic Failure Analysis System



What is Reliability Intelligence?

Definition

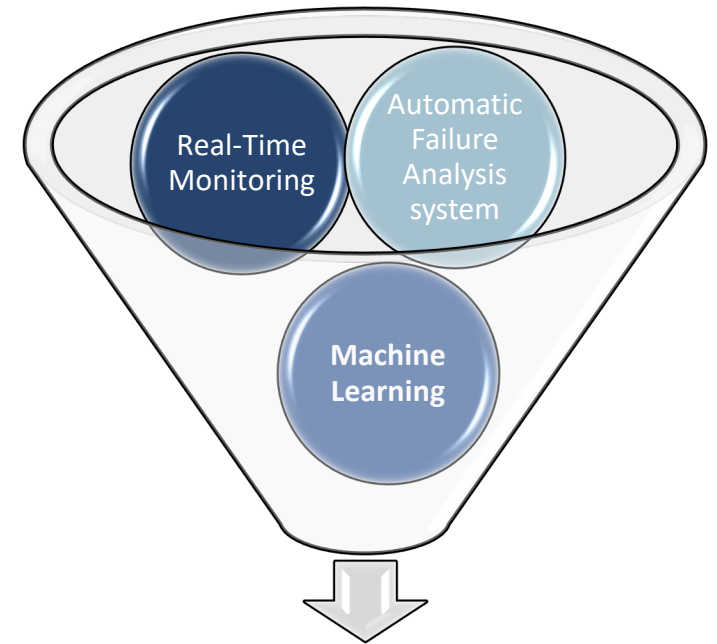
- A **data-driven approach** using **real-time monitoring**, automated detection tools — called **Checkers** — and machine learning to identify issues early, reduce Failure Analysis time, and improve test coverage.

? Why you need it

- Massive amounts of complex test data are generated during testing
- Manual analysis is slow, and prone to error
- Debug time is wasted on unclear failures

✓ Benefits

- ✓ Faster issue detection
- ✓ Better product quality
- ✓ Smarter validation decisions



Reliability Intelligence

Real-Time Monitoring : Data Sources & Use Cases



Environment Sensors : Temperature, voltage, and power logs from the test setup.



Host/Device

- **Logs & Events**

Capture system logs and debug events from the host during test execution (e.g., FW events)

- **Protocol I/O**

Track command timing, status flags, and responses exchanged between host ↔ device

- **Device Reports**

Collect device health and metrics retrieved by the host (e.g., wear level, error counters)



Uses

Provides a real-time view of device behavior, live anomaly detection, and checker results for use in ML systems.

Real-Time Monitoring

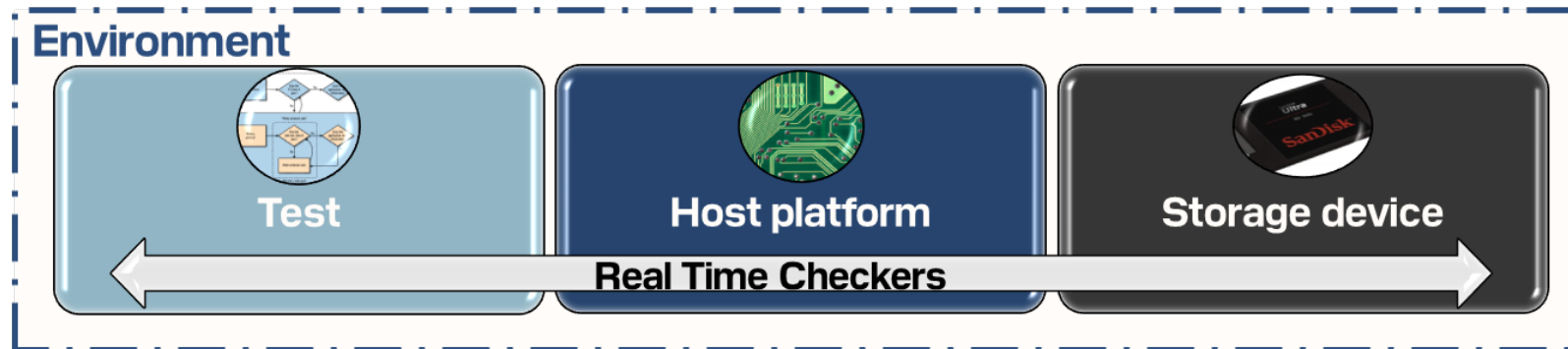
Definition

Monitor Provide visibility into system behavior

Checker Detects what's wrong — validating system behavior in real time, beyond the main test flow.




Purpose

Capture and identify unexpected conditions, enforce test assumptions, and improve reliability across layers.



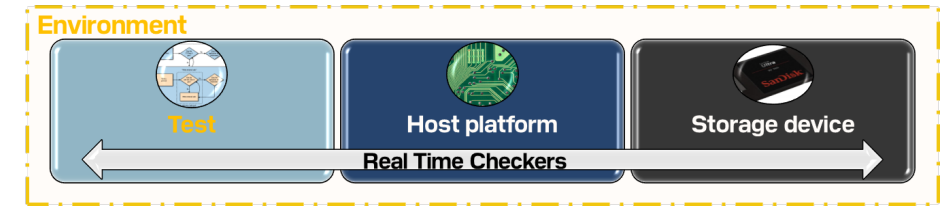
Real-Time Monitoring

Checker Types & Logic

Type	Checker Logic	Example
 Static Checkers	Fixed rule or threshold	Flagging blocks exceeding a Prog/Erase count > wear level
 Context-Aware Checkers	Rule adapts to test context (conditions, sequence, timing)	Triggered only if high temperature occurs during heavy I/O
 AI-Based Checkers	Learns from data, new anomalies	Learns performance patterns per test phase, flags unexpected deviations

Real-Time Monitoring

Environment & Test



💡 Any checker type (Static/Context/AI) can apply to any monitor category.

Monitoring Category	Checker Logic & Examples
🔧 Platform & Configuration	Validates: FW, setup, and DUT settings Static: Wrong FW version Context: Buffers sizes during heavy write operations AI: Learns typical setups and identifies outliers
📄 Test Output Verifier	Verifies logs are generated live, confirms events align with test phases, and flags unusual patterns
🌡️ Temperature Monitor	Monitors chamber temperatures for stability and flags out-of-range conditions
⚡ Voltage Stability Checker	Detects voltage fluctuations and tracks power supplier delivery stability
🕒 Duration Checker	Learns average duration by test type, dynamically flags abnormal overruns or early exits

[REL Err] Device current temperature 75 is not in the required range [85,

Error 1: Rel error - The test is writing to hybrid!

The cold temperature in the chamber stuck for more than: 350.0(minutes),

Device Spec version (0x410) is different

Real-Time Monitoring

Host & Device



💡 Any checker type (static/context/AI) can apply to any monitor category.

Monitoring Category	Checker Logic & Examples
⌚ System Events Clock Drift	Ensures consistent internal timestamping for reliable log synchronization
📊 Duration & Performance	Compare actual test runtime and performance against predefined expected thresholds , patterns or anomalies
⏮ Regression test results	Detected by comparing results against historical baselines or prior test passes
🔥 Throttle, Spike & Power Budget	Detects throttling, power spikes, and compares NAND power usage vs. expected design limits
🔌 Live Data Link Verifier	Monitors real-time host-device communication using tools like 'Internal Eye' and link error counters
🩺 Device Health Log	Periodically collects logs to detect 'silent error' issues and monitor changes between FW versions

[Rel Info] Test expected duration 773.46 hours

Parameter: crcErrorCount, Changed After sFFU Process.

[REL Info] Received values: MAX-MIN=303, threshold=300.0 Received: 303

Critical! avgEraseCountMlc: FAIL: Received value 3022 expected to be <= threshold 3000

Automatic Failure Analysis System

Failure Detection Categories and How Checkers Contribute

Signature

Static Checkers

Known combination of errors or events that reliably indicates failure e.g., 'Fatal', 'Assert'

Pattern

Context-Aware Checkers

Repeating trends or event sequences that suggest early failure signs

Context-Based

Context-Aware Checkers

Failures triggered only under specific conditions or combinations (e.g., reset + temperature + aging)

Rare Event

AI-Based Checkers

Unexpected one-time issues flagged by anomaly detection until classified



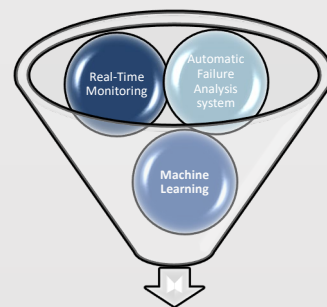
Automatic Failure Analysis System

What It Does

- Classifies and detects known failure types
- Uses ML to predict and link new issues with historical cases
- Auto-generates structured tickets (e.g., JIRA) with relevant context
- Highlights key data near failure point

Why It Matters

- **Before:** Manual log digging, slow, inconsistent
- **After:** Fast, automated, and consistent analysis
- Saves significant time and effort across teams



Reliability Intelligence

Thank you

Q&A

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